

Algorithm for contacting a medical organization for a foreign citizen

Rules for the provision of JSC "Klinika Vsya Medicina" medical care to foreign citizens and stateless persons

1.1. Primary medical&sanitary care and specialized medical care are provided to foreign citizens at JSC "Klinika Vsya Medicina" on the following conditions: emergency and urgent care is provided free of charge, planned one is provided on a commercial basis.

1.2. If it is necessary to receive medical care, a foreign citizen (stateless person) or his/her legal representative shall contact the JSC "Klinika Vsya Medicina" reception desk specialists.

1.3. Identity of a foreign citizen (stateless person) shall be ascertained so that medical care can be provided to him/her. Medical record administrator shall perform the following actions in the identification process:

1.3.1. Verify the citizen's identity document (if necessary, a document confirming the authority of the legal representative accompanying him/her).

1.3.2. Record information about a citizen (legal representative accompanying him/her) using the JSC "Klinika Vsya Medicina" software.

1.3.3. Notify the migration registration authority on the foreign citizen's arrival to the place of stay through the Public Services Portal of the Russian Federation within one working day following the day of his/her arrival (in case of arrival at the place of stay on a non-working day - within one day being a working day and immediately following the non-working day).

1.4 Identification process includes establishment of the following information in relation to a foreign citizen (stateless person):

- last name, first name, patronymic (if available);
- citizenship (in relation to foreign citizens);
- date, month and year of birth of the patient;
- details of the identity document;

- data of the migration card, a document confirming the right of a foreign citizen or stateless person to stay (reside) in the Russian Federation (residence permit or temporary residence permit);
- address of place of residence (registration) or place of stay;
- data of the contract (medical insurance policy) of compulsory medical insurance (for foreign citizens permanently or temporarily residing in the Russian Federation);
- data of the contract (medical insurance policy) of voluntary medical insurance, concluded with insurance company established in accordance with legislation of the Russian Federation.

1.5. For foreign citizens, an identity document is a passport of a foreign citizen or another document established by federal law or recognized as an identity document in accordance with an international treaty of the Russian Federation.

1.6. For stateless persons, identity documents shall be as follows:

- document issued by a foreign state and recognized in accordance with the international treaty of the Russian Federation as an identity document of a stateless person;
- temporary residence permit;
- residence permit;
- other documents established by federal law or recognized in accordance with the international treaty of the Russian Federation as identity documents of a stateless person.

1.7. Prior to the provision of medical care, a foreign citizen (stateless person) or legal representative accompanying him/her shall obtain a written informed voluntary consent of the patient to medical intervention and informed voluntary consent of the customer for the provision of paid medical services; forms shall be signed in person.

Medical documentation of a patient, foreign citizen (stateless person), shall be filled in Russian.

1.8 Foreign citizens shall be informed about receiving medical care in a medical organization.

1.8.1. When a foreign citizen contacts the medical organization (JSC "Klinika Vsya Medicina") for the purpose of receiving medical care, the medical organization (JSC "Klinika Vsya Medicina") shall inform him/her about the Rules for the provision of medical care to foreign citizens in the territory of the Russian Federation, approved by Government Decree No. 186 of the Russian Federation d/d March 6, 2013. For this purpose, these Rules shall be placed on:

- official website of the medical organization;
- information stands located in the lobby of the medical organization.

Foreign citizen shall be personally informed about the Rules for the provision of medical care to foreign citizens in the territory of the Russian Federation by a medical worker of JSC "Klinika Vsya Medicina" only after the exact determination of the need of a foreign citizen for some form of (emergency or planned) medical care. If a foreign citizen needs emergency medical care, he/she shall be informed about these rules after the threat to his/her life has been eliminated and his/her condition has been stabilized.

1.8.2. Foreign citizens who are insured in accordance with the Federal Law "On compulsory medical insurance in the Russian Federation" shall be informed about the rights and obligations of insured persons under compulsory medical insurance of citizens when medical care is provided.

1.8.3. When a foreign citizen is provided with medical care on a paid basis, he/she shall be informed in accordance with the Regulation on the procedure and conditions for the provision of paid medical services of JSC "Klinika Vsya Medicina".

1.9 After completion of treatment of a foreign citizen (stateless person), an extract from the medical documentation shall be issued to him/her, indicating the period of medical care provided in the medical organization, as well as the measures taken for prevention, diagnosing, treatment and medical rehabilitation. Medical documentation sent from the Russian Federation to another state shall be filled in Russian.